



Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form using a ballpoint pen and send it to:	Service User Number
Wavetel Business Ltd	1 7 1 5 1 9
138 School Avenue	
Basildon	For FastPay Ltd Re Wavetel Business Ltd Official Use Only This is not part of the instruction to your Bank or Building Society
Essex	Dear Customer: Please Complete Below for Our Records
SS15 6GJ	Name:
	Address:
Name(s) of Account Holder(s)	, ida ess.
	Postcode:
Bank or Building Society account number	Phone:
	Email:
Branch Sort Code	Instruction to your Bank or Building Society
	Please pay FastPay Ltd Re Wavetel Business Ltd Direct Debits from the account detailed in this instruction subject to the safeguards
Name and full postal address of your Bank or	assured by the Direct Debit Guarantee.
Building Society	I understand that this instruction may remain with FastPay Ltd Re Wavetel Business Ltd and, if so, details will be passed electronically
To The Manager:	to my Bank/Building Society.
Bank/Building Society	Signature(s)
Address:	
Postcode	Date
Reference Number	
	Banks and Building Societies may not accept Direct Debit instructions for some types of account.
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This Guarantee should be detacl	hed and retained by the payer.

The Direct Debit Guarantee



- This Guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, FastPay Ltd Re Wavetel Business Ltd will notify you five working days in advance of your account being debited or as otherwise agreed. If you request FastPay Ltd Re Wavetel Business Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- ❖ If an error is made in the payment of your Direct Debit by FastPay Ltd Re Wavetel Business Ltd or your Bank or Building Society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
 - If you receive a refund you are not entitled to, you must pay it back when FastPay Ltd Re Wavetel Business Ltd asks you to.
- You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify us.